

Updated March 25th, 2020.

Due to the Covid19 virus, the Canadian Senior Games Association has made the difficult decision to postpone the Canada 55 Games until 2021, with a new date to be determined.

If you want to cancel your travel reservation, MeritBiz recommends that you wait until closer to your original travel date to cancel your flights, as the situation is fluid and there are daily updates from the airlines. By waiting, the airlines may provide more flexibility in their change penalty and validity periods, however we cannot guarantee this.

At this time, the airlines are offering the following:

**Air Canada Tickets:** As per the airline rules and guidelines a refund will not be provided. Instead the airline will provide a credit which can be used towards a future booking to any destination serviced by Air Canada. *Credits will be valid for travel before March 31<sup>st</sup>, 2021.*

<https://www.aircanada.com/ca/en/aco/home/book/travel-news-and-updates/2020/change-fee-waiver-existing-bookings.html>

**WestJet Tickets:** As per the airline rules and guidelines a refund will not be provided. Instead the airline will provide a credit which can be used towards a future booking to any destination serviced by WestJet. *Credits will be valid for one year from date of purchase*

<https://www.westjet.com/en-ca/travel-info/advisories>

If you choose to cancel your trip please contact [canada55+@meritbiz.ca](mailto:canada55+@meritbiz.ca) with your full name and MeritBiz booking reference number. We will action your request in the order it is received. Please note: due to the high volume of requests it may take 10-15 business days to reply.

Regards,

MeritBiz Groups & Events Team  
[Canada55@meritbiz.ca](mailto:Canada55@meritbiz.ca)